



THE DIJL STORY

JOURNEY TO FSSC 22000:2011
CERTIFICATION

BACKGROUND

- ◉ Dairy Industries (Jamaica) Limited [DIJL] established in 1964
- ◉ Joint venture between GraceKennedy Limited of Jamaica and Fonterra of New Zealand
- ◉ Medium-sized manufacturer of dairy products in Kingston, Jamaica (West Indies)

BACKGROUND CONT'D

Products manufactured include:

1. **Processed cheese** (canned & vacuum packed)



BACKGROUND CONT'D

- **Powdered milk** (full cream & non-fat)



BACKGROUND CONT'D

3. Yogurt (natural & flavoured)



BACKGROUND CONT'D

4. Processed cheese spread (plain & flavoured)



BACKGROUND CONT'D

- ◉ 1995 - DIJL certified to ISO 9002:1994
- ◉ 2003 - ISO 9002 Certification transitioned to ISO 9001:2000
- ◉ 2007 - DIJL became HACCP certified

CHALLENGES

- ◉ Management of two heavily documented stand alone systems
- ◉ Audits from 2 certification bodies each year

CONSIDERATIONS

- ◉ Give up the quality management certification and maintain only HACCP
- ◉ Merge both systems

DECISION

◎ Seek FSSC 22000 certification

1. Framework should be similar to what is currently in-house i.e. ISO based
2. HACCP based - already in-house
3. Approved by GFSI - gaining wide spread acceptance
4. Current certification body licensed to offer certification

THE JOURNEY

- ◉ Gap Audit
- ◉ Road map based on Gap Audit
- ◉ Sensitization and training at all levels
- ◉ Extensive research into Jamaican laws and regulations, and those of the countries to which we export

THE JOURNEY CONT'D

- ◉ Documentation of terms of reference with respect to suppliers
- ◉ Documenting PRP's as per ISO/TS 22002-1:2009
- ◉ Crafting FS policy and objectives

THE JOURNEY CONT'D

- ◉ Documenting FSMS
- ◉ Revisiting HACCP Plans
- ◉ Conducting validations

THE JOURNEY CONT'D

- ◉ Re-training auditors
- ◉ Training staff
- ◉ Auditing system
- ◉ Addressing the gaps

SUMMARY

Journey - 21 Months

Benefits -

- ◉ deepened awareness of relevant laws and regulations
- ◉ heightened appreciation for food safety issues
- ◉ cohesive management program

SUMMARY CONT'D

- ◉ staff strongly bonded around a common cause
- ◉ greater confidence in competitive advantage

~ End ~